



Paolo Corazzi Fibre S.r.L. – Via Paolo Corazzi, 2 – 26100 Cremona

QUALITY POLICY

THE "FULL CUSTOMER SATISFACTION" IS THE GUIDING PHILOSOPHY OF PAOLO CORAZZI FIBRE AS WELL AS THE PRIMARY PURPOSE OF ITS COMPANY POLICY FOR QUALITY

The main objective necessary to the achievement of this policy is the following:

TO BE THE PRIMARY REFERENCE PARTNER FOR INDUSTRIAL AND DISTRIBUTION COMPANIES AS SUPPLIER OF BOTH FINISHED AND SEMI-FINISHED PRODUCTS IN ABRASIVE FIBRE

The General Management of Paolo Corazzi Fibre S.r.L. has implemented a managing system for quality, environment and safety as a management tool to run the business. In this way the organization proves its capability to achieve effectiveness and profit.

The strategy adopted to achieve the goal implies the realization, among the others, of the following actions:

- To define the objective of value of the system;
- To understand the context in which the company is operating, identifying the involved parts both internal and external to the organization and relevant requirements;
- To assess the risks arising from the context and defining the actions necessary to ensure the achievement of the objectives, to increase the desired effects, to prevent or reduce unwanted effects and to achieve improvement;
- To recognize the system through which the goals are achieved;
- To make the system proceeds "stable";
- To guarantee a clear and precise definition of the requirements concerning the products and the organizational structure;
- To increase the customers satisfaction through an effective management of its own organizational System;
- To steadily improve the System itself;

To define the objective of value of the system means to define the goal that the company places for a certain period along with the values that distinguishes it. The achievement of the objective is evaluated through the development of some indicators, first of all those of economic nature (profit, incomes and costs).

To recognize the system means to recognize its processes and the interdependencies existing among all the activities of the organization. A sequence of activities may be recognized as a process, a totality of actions aimed to convert the incoming elements (input) such as raw materials into outgoing elements (output) such as the finished products.

The result of this totality of processes, i.e. the finished product, in a business logic, acquires a meaning only when it produces a "value" namely when, deducting the costs to produce it, it can be placed into the market at a price that creates a profit.

To make the processes "stable" means knowing its variability, the causes which determine it and the capability to rule the causes.

ENVIRONMENTAL, SAFETY AND HEALTH POLICY

The environmental, safety and health policy of the company is described in the following points:

- To comply with all National, Regional, Provincial and local laws in force about environment, safety and health
- To promote the environmental, safety and health policy at any level of the organization, informing about the improvement targets that the company is proposing and involve every employee in its achievement
- To increase the awareness of the workers regarding environmental issues and safety conditions in workplaces
- To pursue the objective of zero injuries and zero occupational illnesses
- To systematically and periodically evaluate its own environmental efficiency and its own indicators in the safety and health area
- To strive for the safeguard of the environment by the prevention and reduction of the pollution caused by its own activities, in particular by reducing the energy, water, materials and packaging consumption and by decreasing the quantity of waste allocated to the disposal during the entire life cycle of the product.
- To support and promote the customers' request for products with low environmental impact by offering products containing recycled and natural raw materials with a low content of polluting materials.